



Authorized Hajj and Umrah Company by Saudi Ministry of Hajj

**Address: 28695 Ryan Rd MI 48092 Tel: 586-578-9126 Fax: 586-578-9130**

**Email: fly@amitytravel.net Website: [www.amitytravel.net](http://www.amitytravel.net)**

## Umrah Terms & Agreements

**Client/GroupLeader/Gardian Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Street Address:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Amity Travel Package Name:** \_\_\_\_\_

Day to Day Itinerary is attached to this agreement

**Package Type:** Land  Air  Complete Package

**Passengers/Companions Names:**

1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

4. \_\_\_\_\_ 5. \_\_\_\_\_ 6. \_\_\_\_\_

### Reservation, Deposit and Cancellations Policies:

- Deposit of 50% of the total package pp at time of booking to reserve Hotel and start visa process.
- . Airline tickets are **Not refundable**, penalty will apply if the tickets are refundable plus \$100.00 administration fee).
- Full payment due 4 weeks prior to departure.
- Cancellations must be received in writing.
- Cancellations of land & hotels packages 30 days prior or more to departure are subject to a 30% penalty from the land & hotels total price, in addition to \$200 pp administration fee will apply.
- If the cancellation occurred between 10-30 days prior to departure 50% from the total land & hotels price in addition to \$200 pp administration fee will apply. If the cancellation occurred within 10 days prior to departure, **NO REFUND.**
- Unused visas are subject of a \$300 administration fee pp.
- No visas are issued for packages that are staying longer than 1 month.
- Accidental or intentional overstay of more than 30 days in KSA is subject to a penalty of \$1800 pp.
- For bookings made within 4 weeks prior to departure Full price of the package selected is due immediately upon booking.

### • Documents Required:

- Valid passport for at least six months with 4 empty pages.
- Two passport size photos (white background).
- Permanent residents, please submit copy of your green card.
- Original certificate of Vaccination for Meningitis.
- Any supporting documents required by the Saudi Embassy must be notarized.

- Females over 45 travelling without a Mahram must have notarized letter of no objection.
- Females of any age travelling with a Mahram must have proof of relation.
- Females under 45 may cannot travel without a Mahram.

### **Responsibility & Liability:**

The responsibility of Amity Travel as the Hajj & Umrah tour operator or their agents is limited.

**In refence to travel bans, travel restrictions and any regulations driven by Presidential Executive orders, we advise all green card holders and non-US citizens to consult with an immigration attorney before signing up to perform Umrah through Amity Travel**

**Amity Travel acts only as an agent for passengers in planning for airlines, hotels, buses or any other services in connection with this tour and assumes no liability for: injury, damage, loss, accident, or delay. Amity Travel recommends customers purchase insurance to protect themselves should such a situation arise as lost luggage, Medical Expenses, personal expenses and last minute cancelations.**

Irregularity which may occasionally occur either by reason of defect through the acts or defaults of any company or person engaged in conveying passengers or in carrying out the arrangements of the tour, or dangerous incidents in the air, sea, fire, breakdown in machinery or equipment, acts of governments or other authorities, war whether declared or not, hostilities, civil disturbances, strikes, riots, theft , epidemics, quarantines, medical or customs regulations, or from any causes beyond Amity Travel 's control, or from any loss or damage resulting from improper passports, visas or other documents. Amity Travel will accept no responsibility for the loss or additional expenses to delays or changes in schedule or other causes. Amity Travel shall not be liable or responsible for any inconvenience, loss, damage or injury arising in connection with such services. Amity Travel will not be responsible for failure to follow instructions, including but not limited to check-in and check - out times and baggage handling. In the event of delay, it is the responsibility of the airlines to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on its

procedures. Amity Travel and its affiliates will not be responsible for any person(s) missing any part of the program due to his/her negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour.

**Acknowledgement:**

Moreover, no refund will be given for any services rendered and not utilized.

This agreement releases **Amity Travel** from all liability relating to anything mentioned in the above text and terms. By signing this agreement, I agree to follow **Amity Travel's** rules of cancelation and all of Amity Travel's terms and conditions. By signing below, I will also obey safety precautions and follow all rules that will be given to me and also all rules and regulations of the Kingdom of Saudi Arabia.

I, \_\_\_\_\_ , fully understand and agree to the above terms.

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Client/Guardian/Group Leader

Title

Date

**Signature:** \_\_\_\_\_